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Program April 1, 2015

Time	Kazakhstan analyst & investor site visit – Almaty	
10:00-10:05	Gerband Nijman	Head of IR VimpelCom
10:05-10:30	Taras Parkhomenko	CEO Kazakhstan
10:30-11:10	Alexander Komarov	CCO Kazakhstan
11:10-11:30	Break	
11:30-12:00	Gulnar Kulybekova	CFO Kazakhstan
12:00-12:20	Oleg Snimshikov	Deputy COO Kazakhstan
12:20-13:20	Q&A	With all presenters
13:20-14:20	Lunch	All presenters
14:20-15:00	Departure to monobrand store	
15:00-16:30	Visit monobrand store	
16:30-17:00	Departure to hotel	
18:00-20:30	Informal dinner and drinks with management	All presenters



Welcome to Kazakhstan





Country with long-term ambition (Kazakhstan 2050):





- Joining the top-30 developed countries
- GDP per capita: growth to USD 60K in 2050
- Share of SME: 2 times increase by 2020
- Volume of transit services increase: x2 by 2020, x10 by 2050
- Share of agricultural produces increase: x5 by 2050
- Alternative energy resources development
- International investments for new technologies and innovation
- Increase of presence at Space Services World Market by 2030

Kazakhstan at a glance

Key facts

Population: 17.4 million

Area: 2,724,900 square km

GDP (PPP): USD 396 billion

GDP (PPP) per capita: USD 23,211

Real GDP growth: 4.3%

Inflation: 4.7%



Key indicators

- Consistent economic growth
- Risk of currency devaluation
- Minerals (oil) and natural resources (ferrous metals) are the key export streams
- 160% mobile penetration
- 60% internet penetration
- 45% people aged below 25 years
- 91% in mobile coverage by population

- High sovereign credit rating:
 - ► S&P: BBB (negative)
 - Moody's: Baa2 (stable)

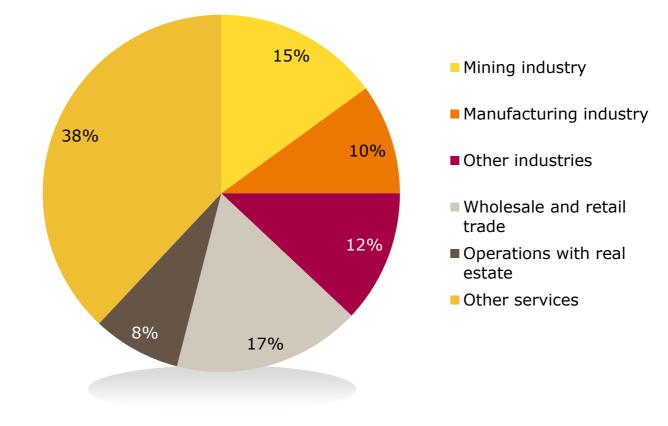
- Low unemployment rate: 5%
- Low poverty level: 3% population below size of a living wage
- · Improving social indicators

Sound investment climate

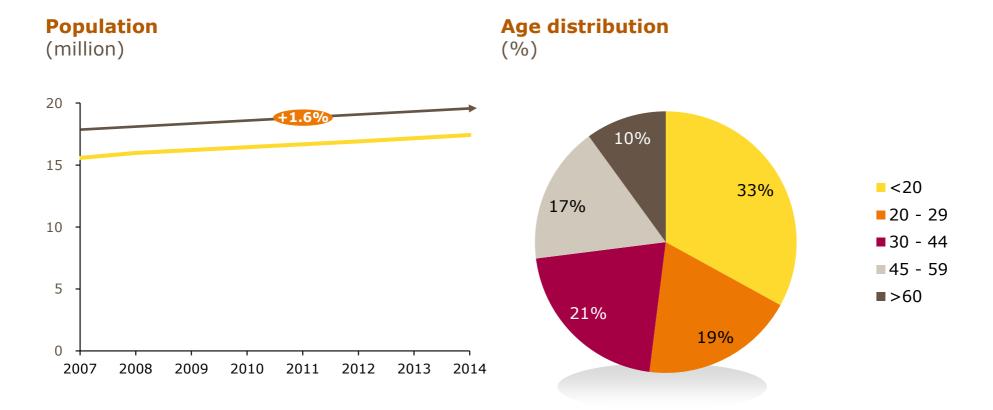
Resilient economic growth with high sovereign rating



Well diversified economy

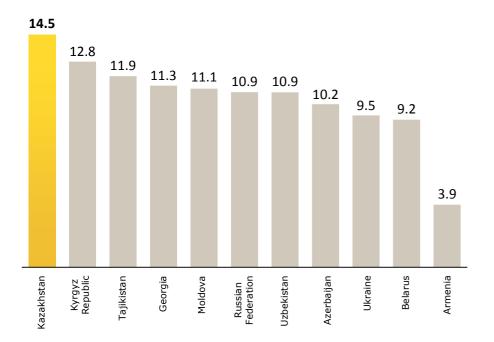


Growing population and high share of youth



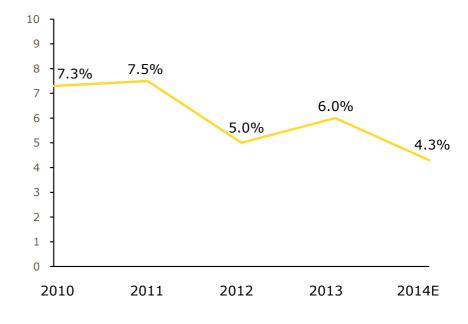
The fastest growing economy in CIS

3 years average GDP per capita growth (%)



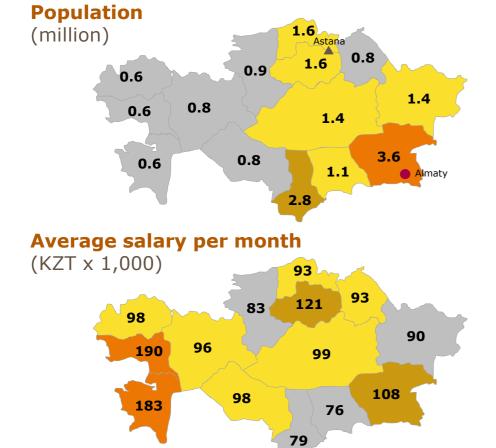
Real GDP growth

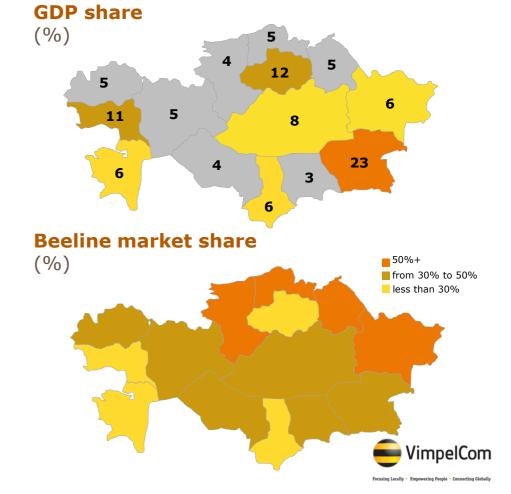
(%)





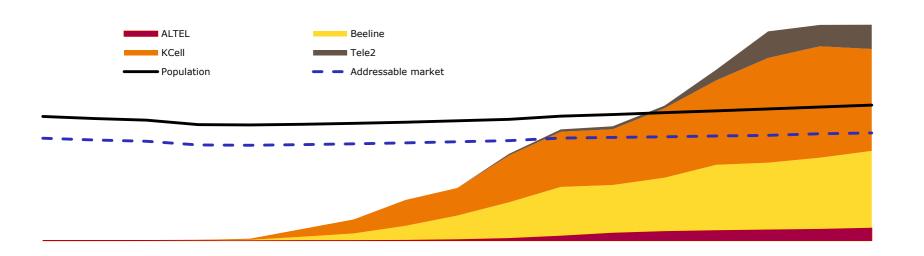
Regional break down





ACTIV

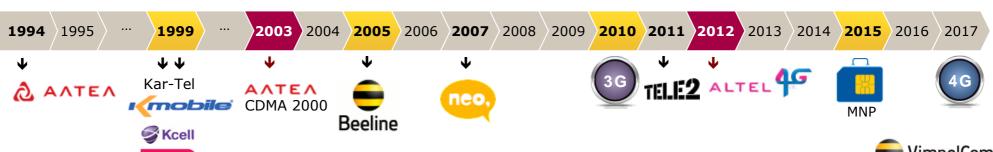
Market is highly penetrated, with big share of multi-SIM and increasing competition



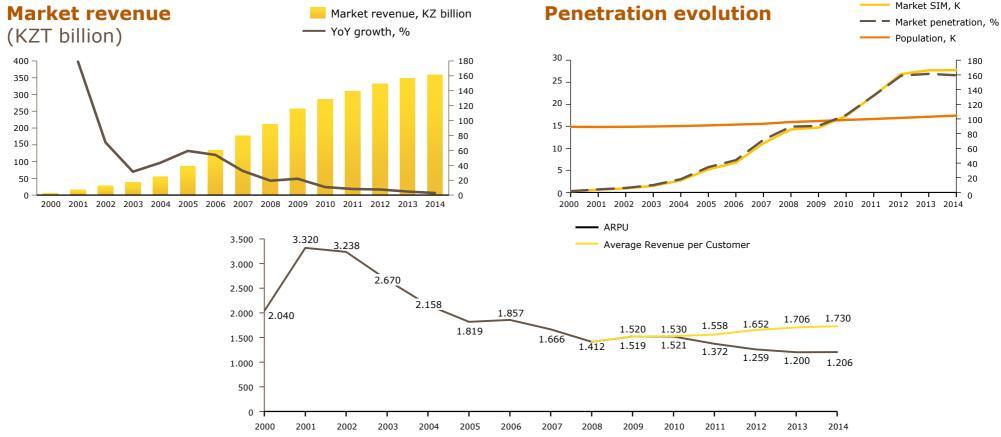
160% penetration

28 mln SIM

17.5 mln people



Market growth is slowing down while spending per person increases



Note: Revenue per person is calculated as revenue/total SIM (when penetration in addressable market is <100%) and as total revenue/addressable market (when penetration in addressable market is >=100%)



Key pillars of profitable growth and Big Idea

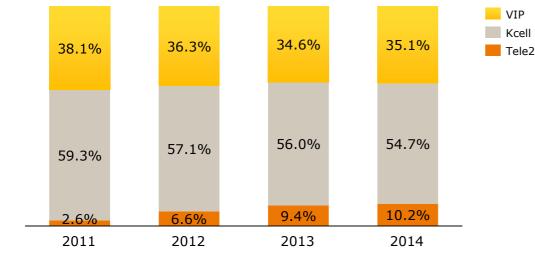
Leadership Data push and in sales to grow traffic-revenue the base balance management Unique customer experience More value Operational Excellence for base lock-in and monetization for OCF **Effective team**



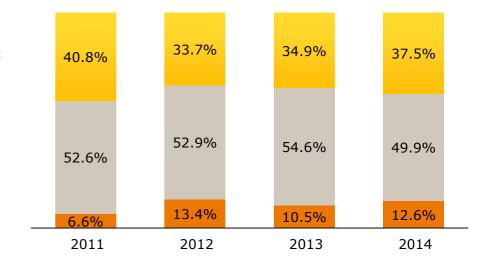


Beeline has been growing revenue share driven by customer generated revenue growth

Revenue mobile market share (Actual)



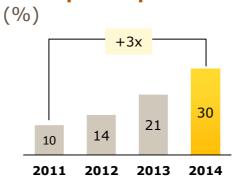
Customer base market share (Actual)



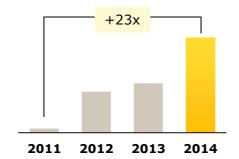
High growth of mobile data



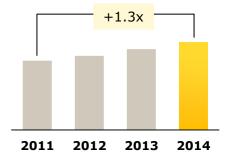
Smartphone penetration



3G traffic

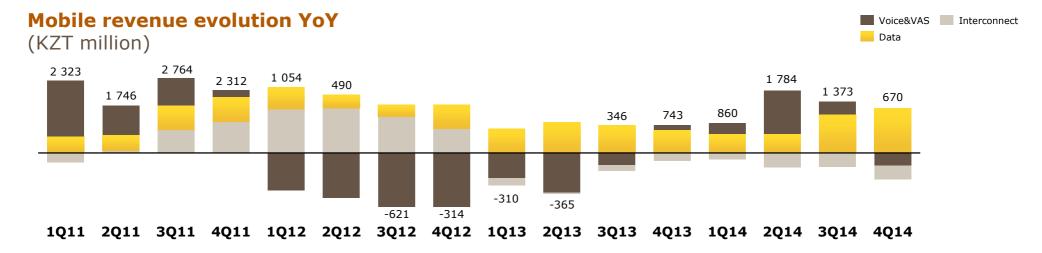


3G customers evolution





The successful turnaround



Revenue market share evolution YoY

(percentage points)

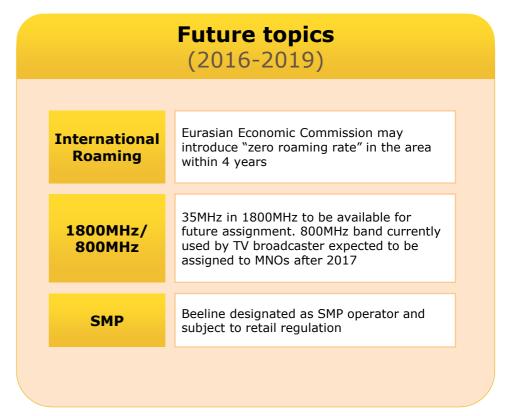


1Q11 2Q11 3Q11 4Q11 1Q12 2Q12 3Q12 4Q12 1Q13 2Q13 3Q13 4Q13 1Q14 2Q14 3Q14 4Q14



Regulatory environment and developments

Ongoing top relevant topics (2015)4G/LTE Only 1 operator has 4G/LTE in the market MNP introduction in presence of **MNP** inappropriate MNP rules New stricter rules in the matter of DP CDP1 introduced since Dec 2013





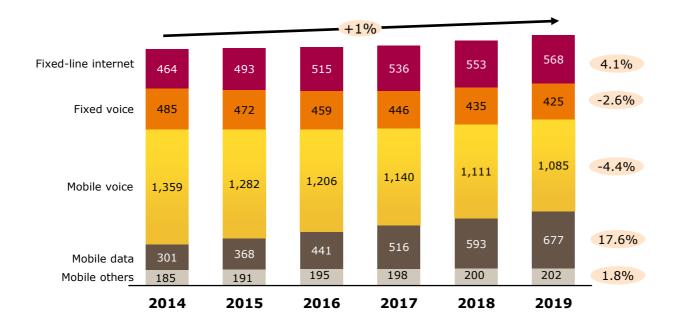
¹ Customer data protection

2015-2019 CAGR

Overall telecom market is expected to grow by 1% CAGR

Total telecom market in Kazakhstan

(USD million; Latest estimates)



¹ Includes VAS, messaging, content, devices and others Source: Company estimates



Profitable growth after successful turnaround

Leading market position

Strong management team

Attractive growth of mobile data

Leading in customer experience (NPS)



Thank you

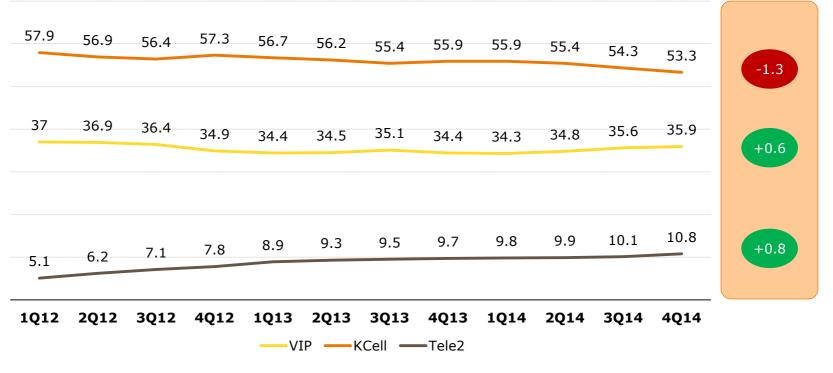
Questions please!

A successful turnaround in 2014

Revenue market share

(%)

2014 vs 2013 (Percentage points)

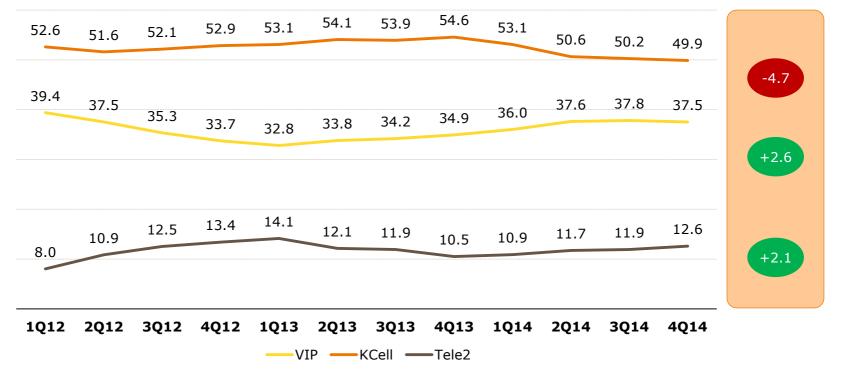




Customer market share growing from 2013

Customer market share (%)

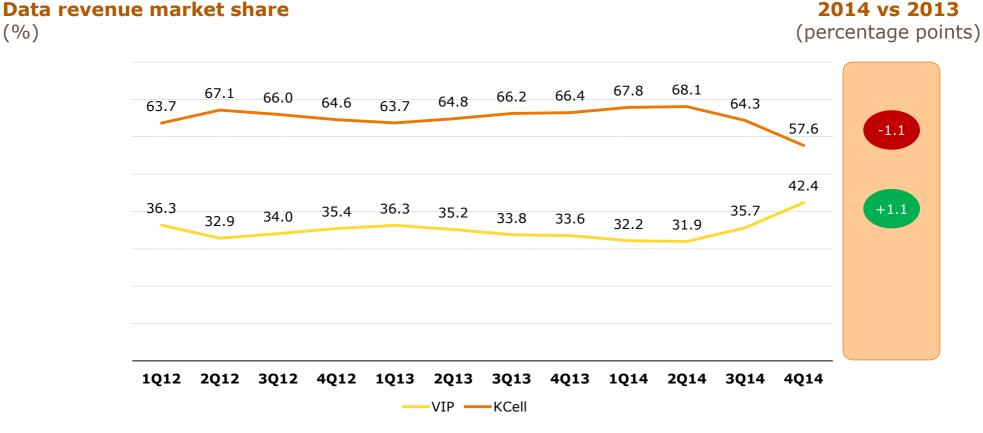
2014 vs 2013 (percentage points)



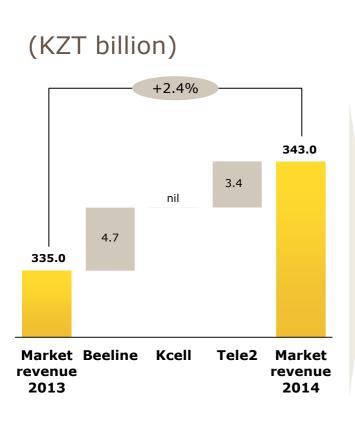


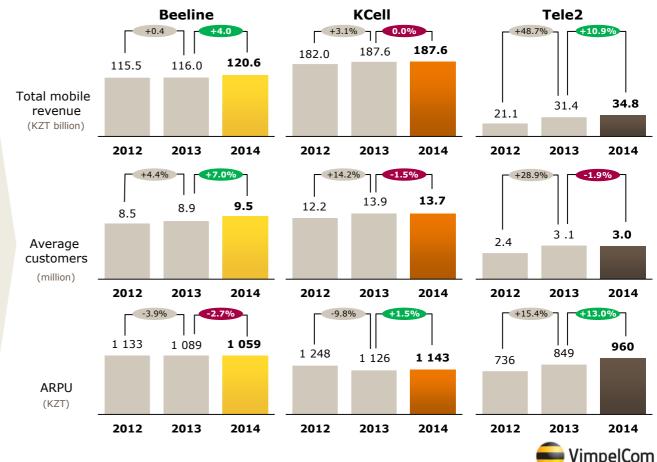
(%)

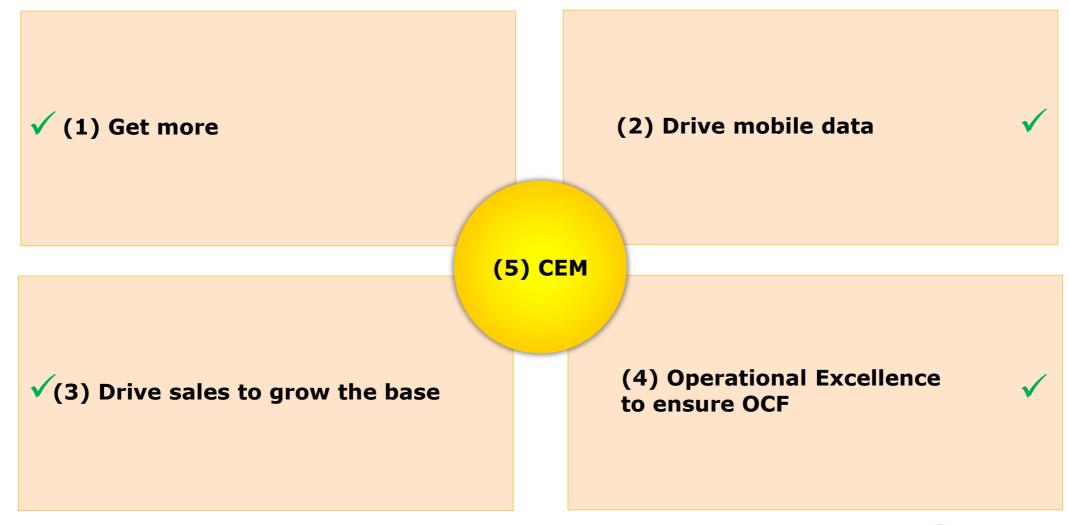
Data revenue market share turnaround from 2H14



Market revenue growth driven by growth in customers and ARPU

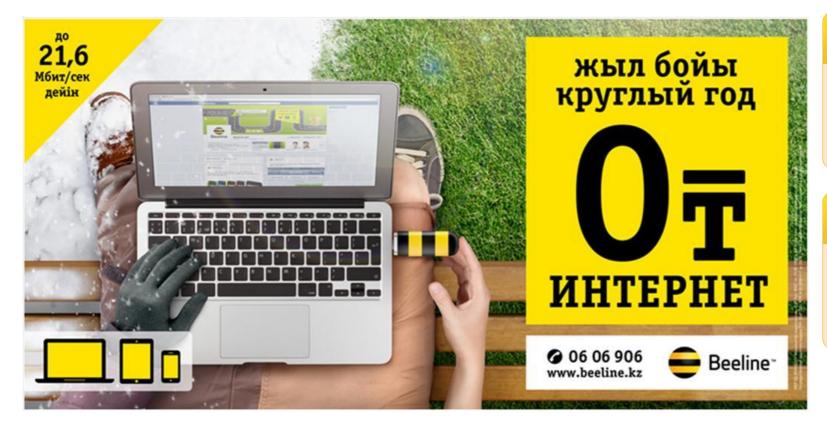








1. Get More – Attractive "flat" regional offers



7+ for Almaty

- Onnet 7 tg/min
- Offnet 7 tg/min
- Free Whatsapp

«Simple+» for Karaganda

- Onnet 7 tg and then1 tg per minute
- ▶ Offnet 7 tg/min
- Free Whatsapp



1. Get More – FreeStyle family price plan as a main network "lock-in" tool



«Freestyle» Family

- Onnet Unlimited / 300 min/day
- Top up/fee 200 tg/week or 790 tg/month / 29 tg/day
- Offnet 18 tg/min



1. Get More – based on new "Inspiring for More" brand platform





1. Get More - "All Inclusive" On-net integrated bundle



«All Inclusive»

- 49/59/79/89 Tg per day.
- 100 min/sms on-net per day
- 15/45/100/150 mb per day, after 1 tg for 1 mb.
- Free soc. networks



1. Get More – "All Inclusive 2" On-net/off-net integrated bundle



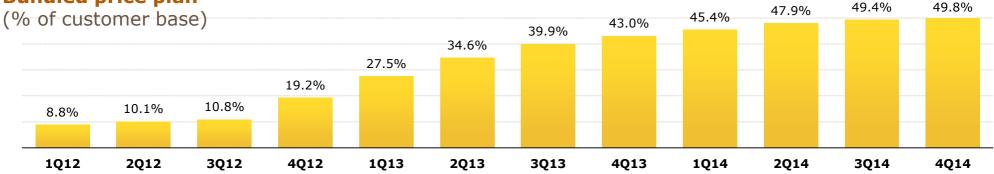
«All Inclusive 2»

- Fee 350 tg, 450 tg, 550 tg, 650 tg weekly
- Onnet unlimited
- Offnet 30 minutes per week, over package 18 tg/min
- 150 MB, 350 MB, 700
 MB, 110 MB per week
- Free social networks

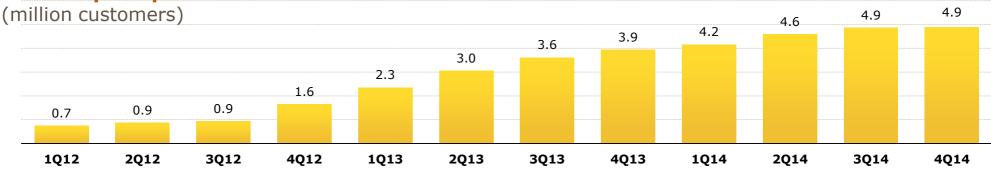


Transitioning customer base to bundles





Bundled price plan



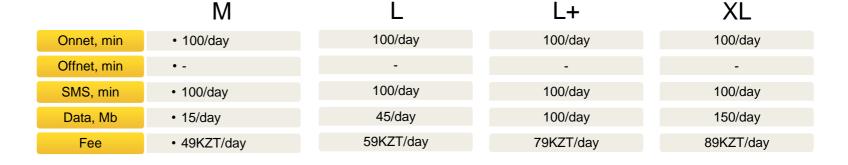


VΙ

1. Get More - "All Inclusive" family price plan

N A

"All inclusive" as is



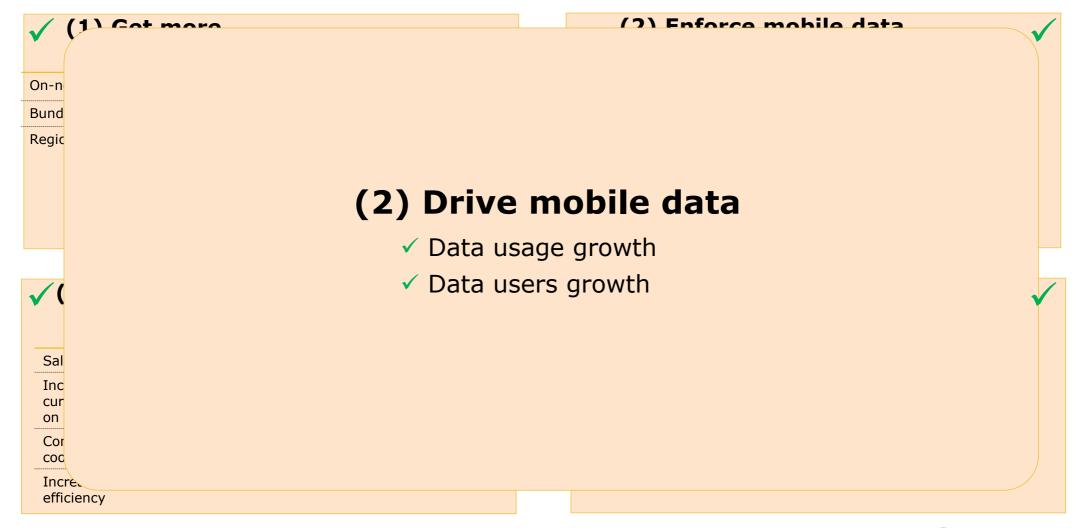
New offer as planned

Weekly charges are more competitive and additional OTT value

		IVI	L	L+	∧L
	Onnet, min	 Unlimited 	Unlimited	Unlimited	Unlimited
	Offnet, min	• 30/week	30/week	30/week	30/week
	SMS, min	• 700/week	700/week	700/week	700/week
	Data, Mb	• 150/week	350/week	700/week	1100/week
	Fee	• 350KZT/week	450KZT/week	550KZT/week	650KZT/week
	ОТТ	P f @	9 f @	9 f 0	Pou Tube

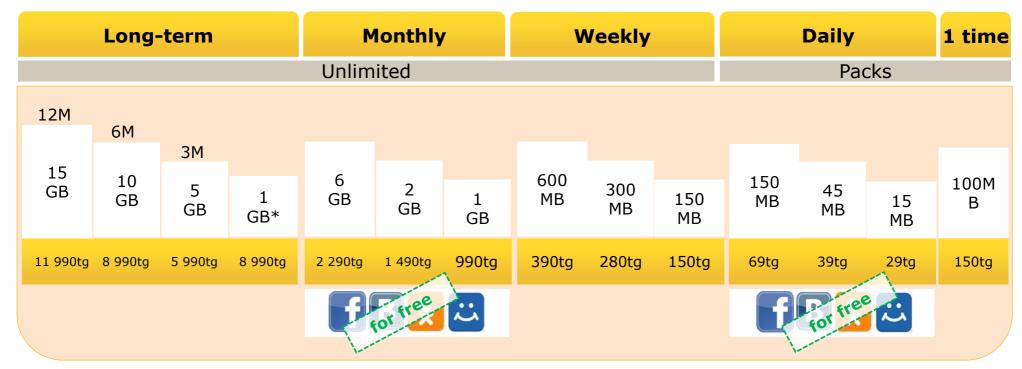
1 .





2. Drive mobile data – new data price plan portfolio

Data portfolio



- ✓ Daily unlims became daily
- ✓ Monthly packs became unlimited
- ✓ Added weekly unlims
- ✓ Added long term approach
- ✓ Added free social networks
- ✓ No payment for service activation in daily packs

* For SS (12m)



2. Drive mobile data



Giga+ daily packs

- 15/45/150 Mb for 29/39/69 tg per day
- Free social networks



2. Gigabyte+ based on new "Inspiring for More" brand platform





2. Drive mobile data – the most attractive market offer



Affordable Android smartphone «Keneksi»

With 3,000 min/sms and 450 Mb for free



2. Drive mobile data - Beeline Smart



Affordable Android smartphone «Beeline»

With 3,000 min/sms and 450 Mb for free



2. Drive mobile data first "Money Back" initiative



Affordable Android smartphone «Beeline»

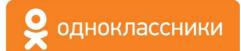
- Buy HTC and get 50,000 tg back to balance.
- 4,200 tg monthly bonus
- Bonus can be used for on-net minutes, sms and Internet



2. Drive mobile data - OTT partnerships































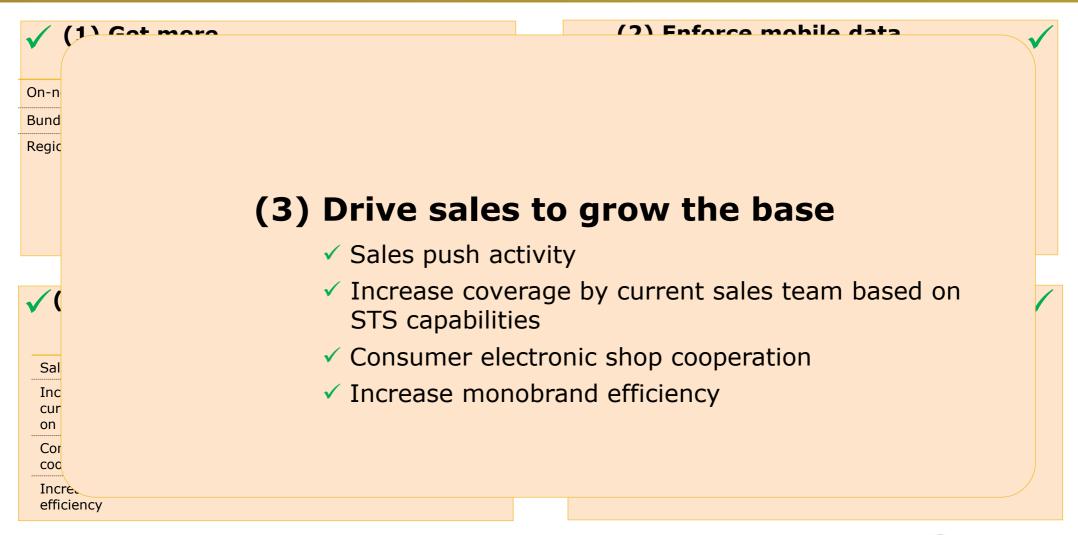












3. Drive sales to grow the base

Sales structure

Monobrand:

POS ~ 400 Share in sales - 18%









Multi-brand:

POS ~ 16,000 Share in sales - 82%











3. Drive sales to grow the base – overall distribution strategy

- Nº 1 in distribution: widest POS coverage in Kazakhstan
- Exclusive sales team: direct delivery to independent retail
- SIM Tracing System (STS): Kazakhstan is the first country in VimpelCom Group that launched independent retail sales monitoring system
- Largest number of monobrand stores
- Largest in Kazakhstan mobile device retail chain 'Azbuka Svyazy': fully controlled monobrand partner in implementing device strategy
- Focus on development of zero-commission channels and electronic TOP-ups



3. Drive sales to grow the base - key focus points 2014

- Increase of POS coverage in Multibrand channel by 50% via direct delivery
- Implementation of revenue-based KPIs in monobrand channel
- Azbuka Svyazy turnaround
- Renovation of 8 own stores
- Optimization of top-up channels and increase
- Improvement sellers & partners customer experience
- Increase of zero-commission channel by 15%





(1) Get more

- ✓ On-net lock-in
- ✓ Bundles transition
- ✓ Regional VP approach

√(3) Drive sales to grown

- ✓ Sales Push Activity
- ✓ Increase coverage by current sales team based on STS capabilities
- ✓ Consumer electronic shop cooperation
- ✓ Increase monobrand efficiency

(2) Drive mobile data

- ✓ Data users growth
- ✓ Data usage growth

(5) CEM¹

- ✓ Customer care
- ✓ NPS
- ✓ Anti churn

sure OCF as in BUD

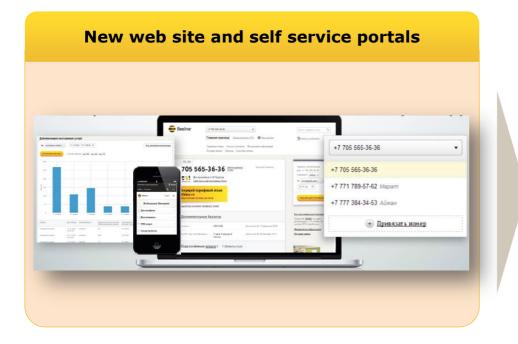
- Top-Up Commission reduction
- ✓ Operational Excellence projects portfolio
- ✓ ICLM

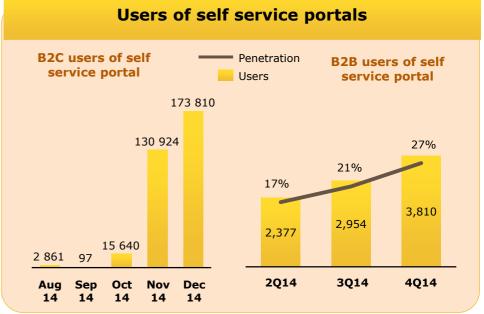
VimpelCom
Focusing Locally · Empowering People · Connecting Globally

5. CEM - Customer care

- Digitalization
- Transformation to profit center

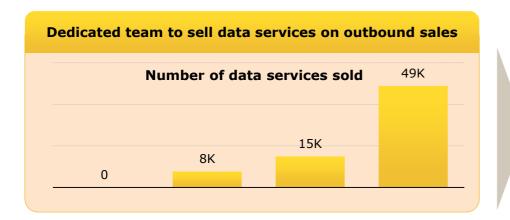
- Cost optimization
- Create superior Customer Experience

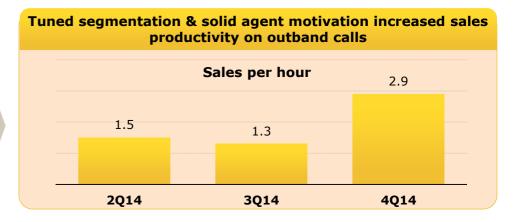




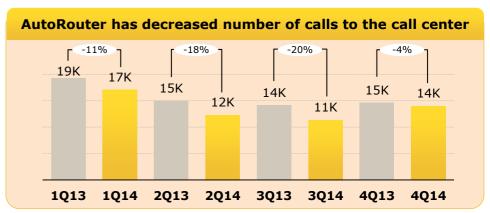


5. CEM - Customer care focus on digitalization and automization





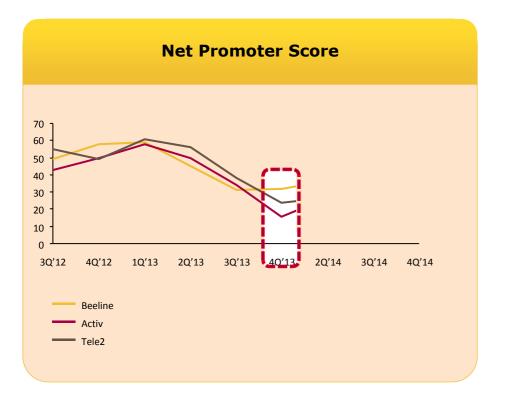
Autosetup for Wi-Fi routers Autosetup improve Customer Experience and help us increase labor productivity





5. CEM- Improving Net Promoter Score

Where did we start in 4Q13? ... from unstable position



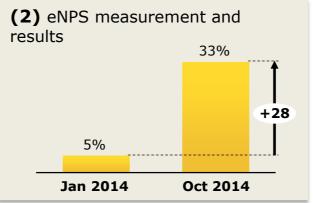
Comments

- Based on root cause analysis there were two main focus areas:
 - Network as a main reason for detraction
 - Employee's attitude: eNPS<NPS</p>

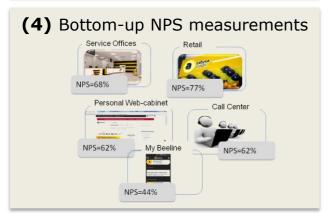


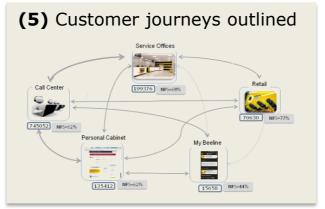
5. CEM Net Promoter Score - Actions taken

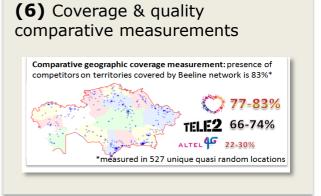




- (3) Rollout prioritization methodology
- Flexible & transparent approach
 - Incorporates both business and technical KPI
 - Provides long term competitive advantage

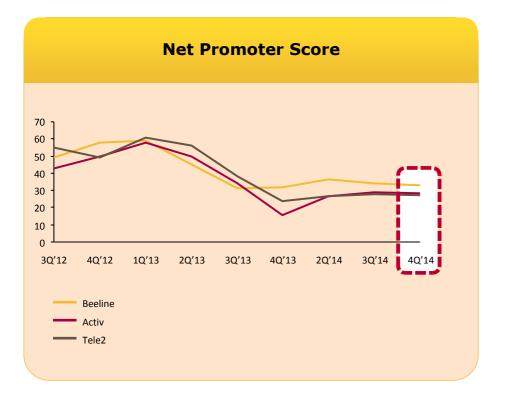








5. CEM- Solid leader in Net Promoter Score



Comments

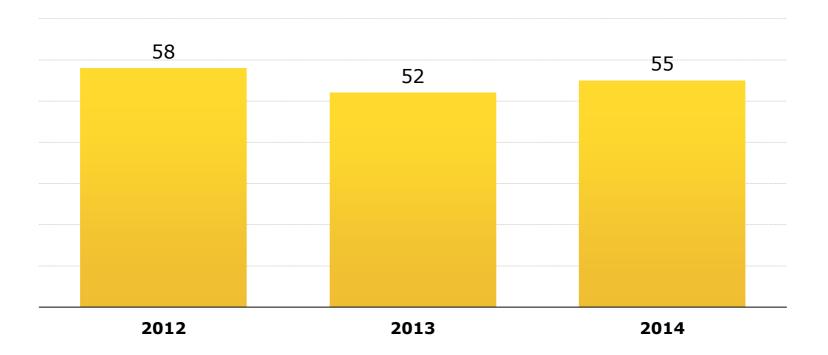
- Beeline keeps NPS leadership
- Network as a main reason for detraction decrease from 63% to 28%
- Employee's attitude significantly improved:
 - ▶ +28 pp as to Beeline as employer
 - ▶ +19 pp as to the products and services
 - eNPS>NPS



5. CEM - Anti churn efforts

Annualized churn

(%)





Increasing competition in 2015

Drive «Get More» concept



Digitalization of customer journey



Drive mobile data



NPS leadership





Thank you

Questions please!

Agenda

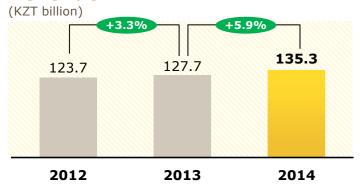
- 1. Financial overview
- 2. CAPEX and OPEX efficiency programs
- 3. Working capital improvements
- 4.KZT devaluation hedging policy
- 5. Cash position



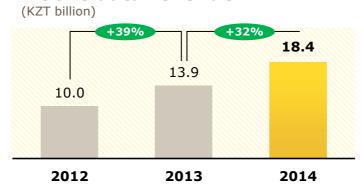


Customer and mobile data growth driving revenue

Revenue

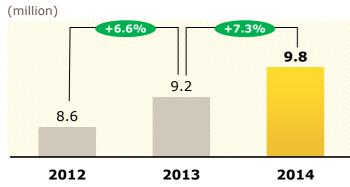


Mobile data revenue

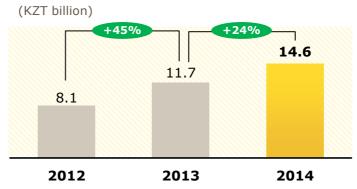


- Solid revenue growth driven by:
 - Mobile customer growth
 - Mobile data revenue growth
 - Fixed-line revenue growth

Mobile customers



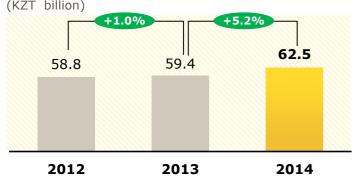
Fixed-line service revenue



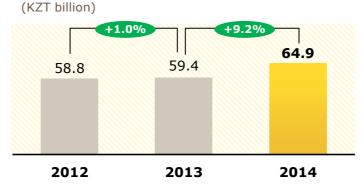


Strong EBITDA driven by revenue growth and Operational Excellence

EBITDA (KZT billion)



EBITDA w/o one-off

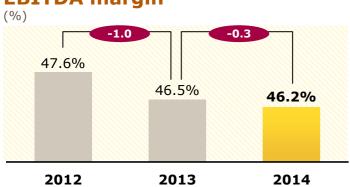


- Strong 2014
 EBITDA margin despite devaluation KZT
- Cost efficiencies realized by Operational Excellence program

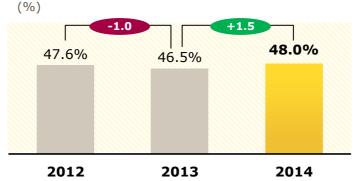
program • 2014 EBITDA corrected for

4Q14 one-off

EBITDA margin

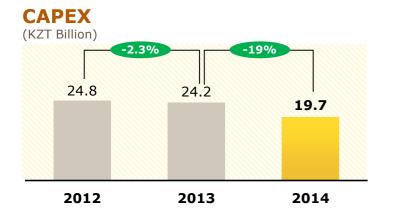


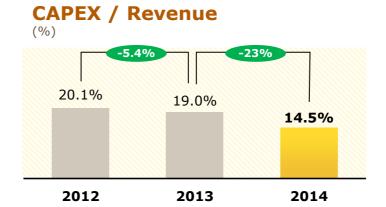
EBITDA margin w/o one-off





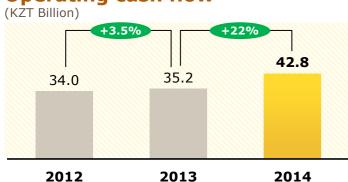
Robust operating cash flows





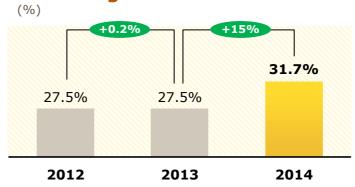
- Declining trend in CAPEX due to increasing capital efficiencies
- Increasing OCF and OCF margins

Operating cash flow¹



¹ Operating cash flow (OCF) = EBITDA less CAPEX

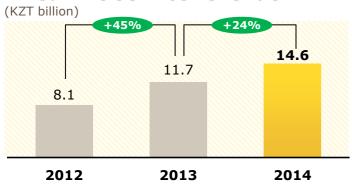
OCF margin



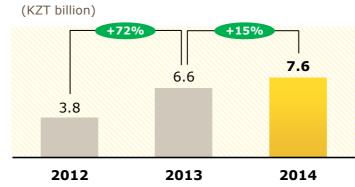
VimpelCom

Fixed-line service revenue is supported by FTTB growth, driven by significant increase in FTTB customers

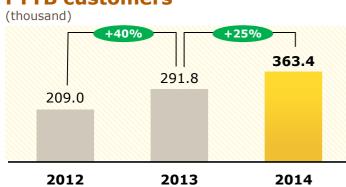
Fixed-line service revenue



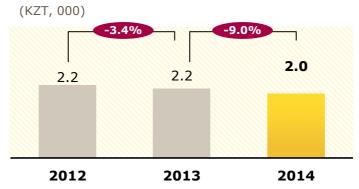
FTTB revenue



FTTB customers





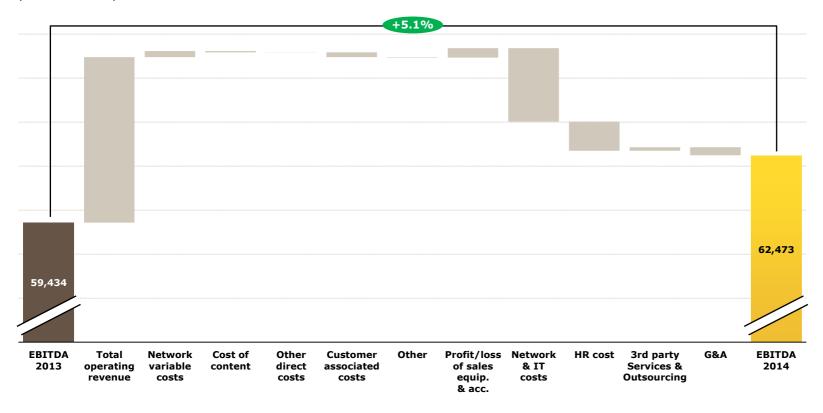




Strong EBITDA growth

EBITDA 2014 vs 2013

(KZT in millions)

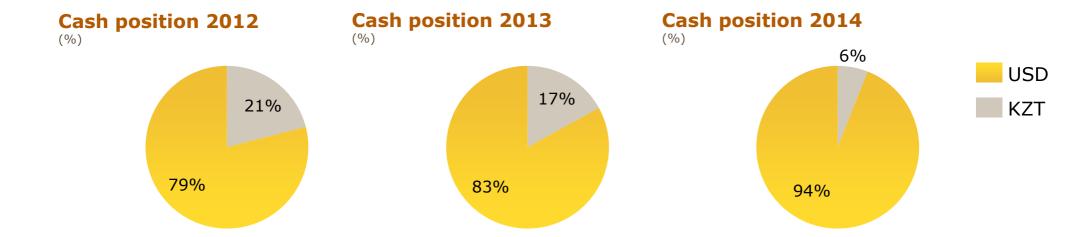


Procurement savings 2014 vs 2013

Initiative	EBITDA effect	CAPEX effect
IT		
Network		
Commercial		
Media & marketing		
Real estate		
Professional services		
Logistic services		
Travel & fleet		



More cash held in USD at highly rated banks



Year	Cash at high credit rating banks	
2012	35%	
2013	61%	
2014	80%	



Improvements in most working capital ratios

Description	2014	Effect
Days sales outstanding	-55%	Supports B2B sales
Days in inventory	29%	Positive
Days purchase outstanding	13%	Positive
Days advance payment outstanding	45%	Positive
Days customer advances outstanding	14%	Positive

- Working capital improvement driven by:
 - Supply chain management in warehouse
 - Credit policy implementation
 - Bundle penetration effect



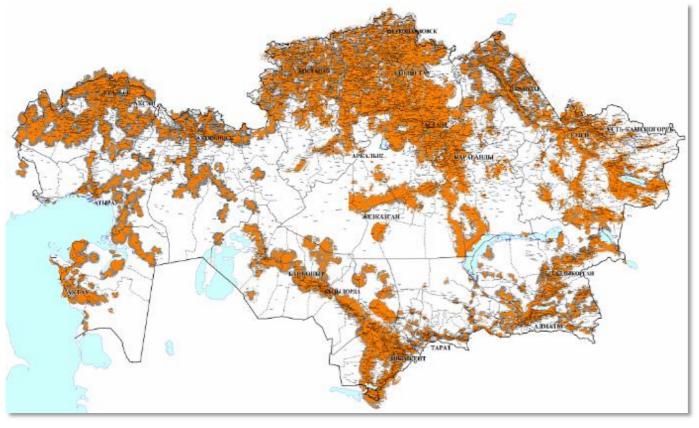
We strive to excel in SOX, building an efficient and effective control environment



Thank you

Questions please!

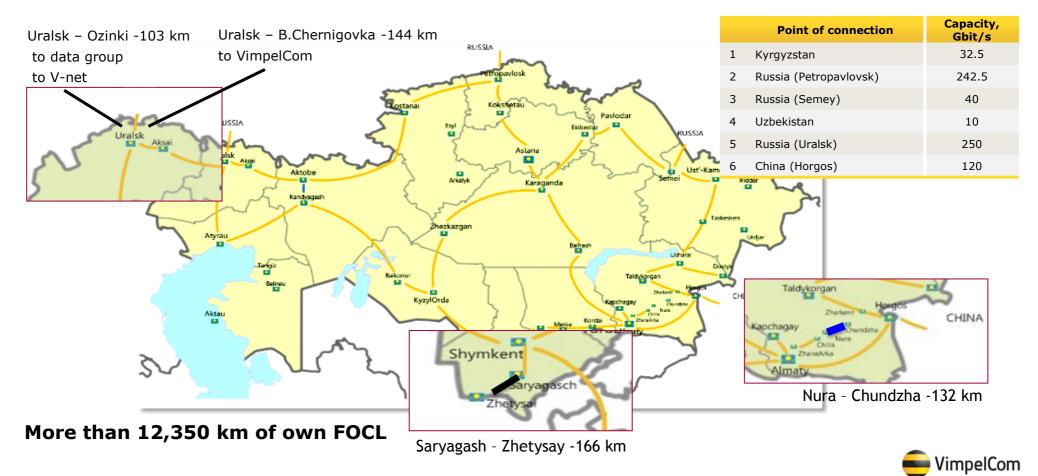
Widest 2G and 3G coverage



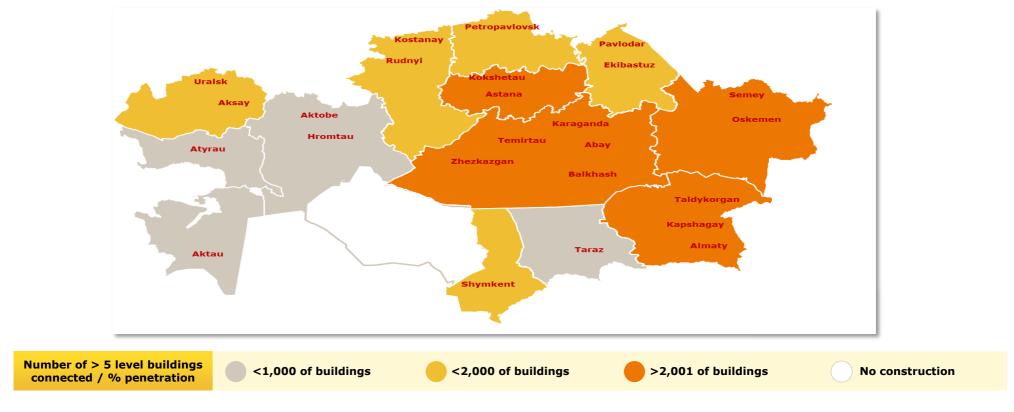
- 2G coverage:
 - 45% territory
 - ▶ 91% population
- 3G coverage:
 - 3% territory
 - ▶ 63% population
- > 8,500 2G/3G base stations



Beeline the only mobile operator with own fiber optic lines



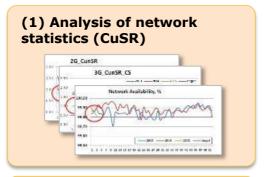
Extensive own FTTB network

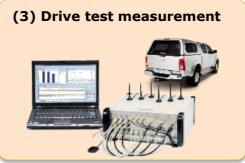


- FTTB Beeline is presented in 25 cities of Kazakhstan. Average penetration is 30%
- Mobile and fixed lines of business use the same fiber optic resources in these cities

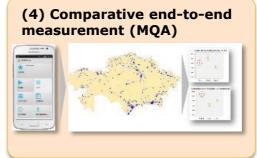


Network quality constantly measured and evaluated





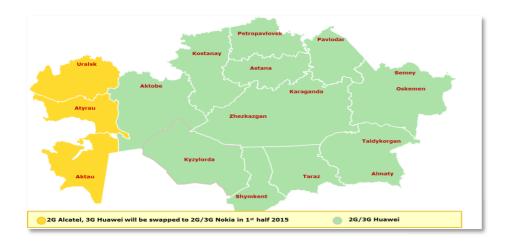


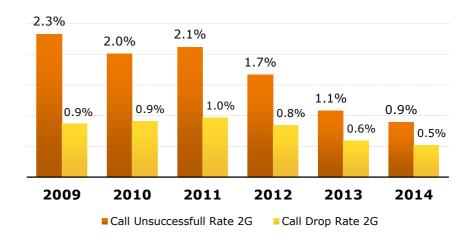


- Continuous quality monitoring process
- Improving quality of preventive maintenance works
- Network faults reaction time reducing due to optimization of business process

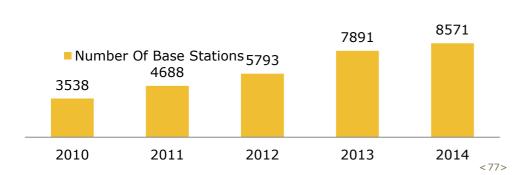


Best voice quality and improving over the years

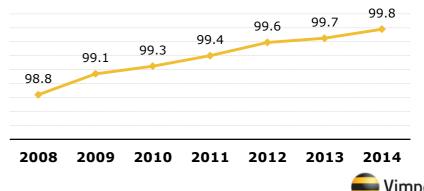




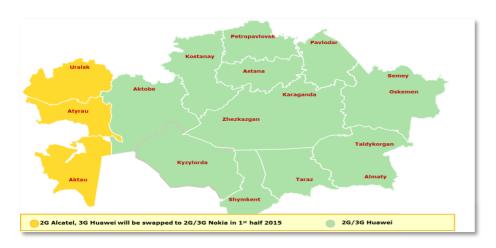
Number Of Base stations



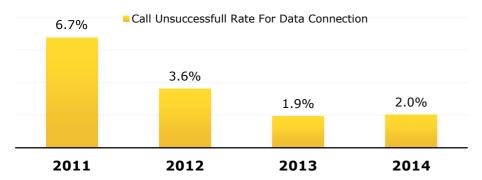




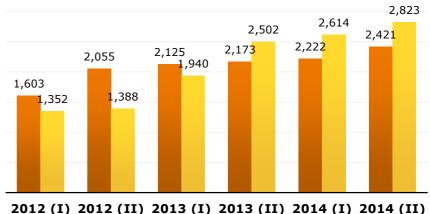
Mobile data quality improving while network expands



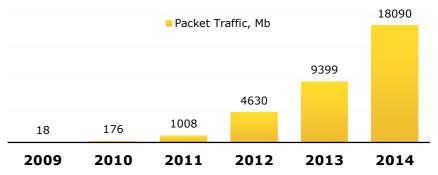




■ Avarage Download Throughput per Subscriber, Mb/s ■ Quantity of NodeB

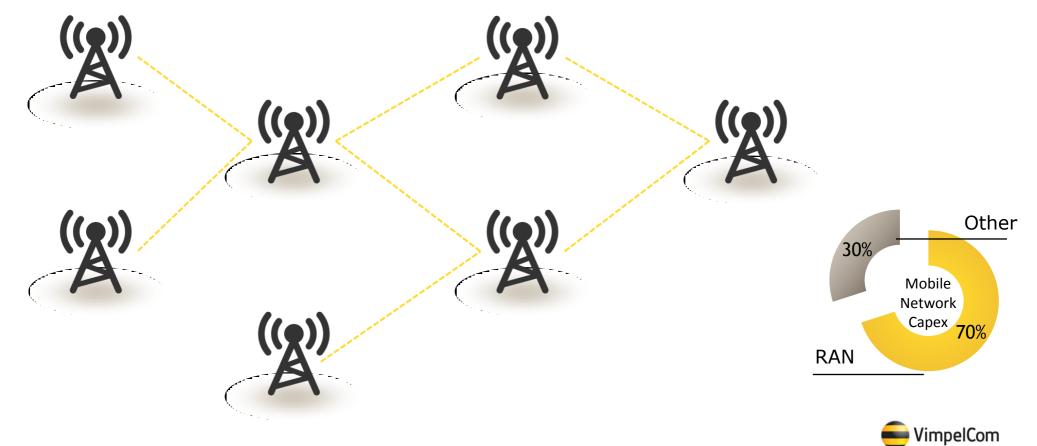


Packet traffic, Mb





Improving returns on investment by innovative network optimization



Main network challenges

- Multiple technologies and layers (GSM, UMTS, small cells)
- Big numbers of cells
- Fast changes on radio environment
- Growing quality and capacity demand
- Labour intensive work with limited human resources
- No 24x7 availability





Innovative network optimization:Self Optimizing Network (SON)

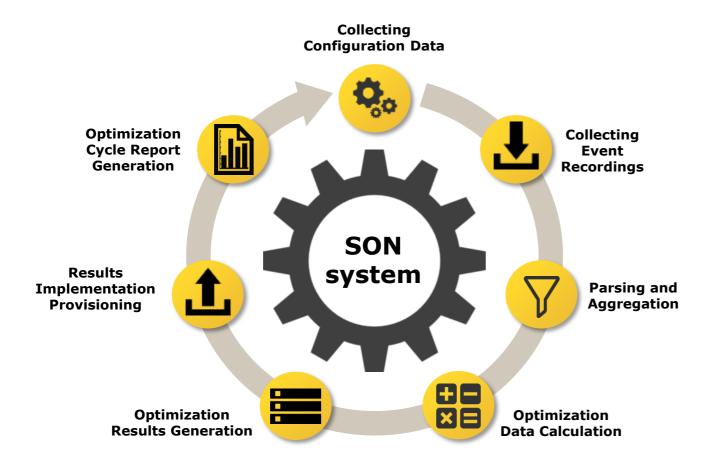
- Fully automatic RAN optimization tool
- Closed loop controlling mechanisms
- 24x7 data collection and analysis
- Automatic decision making
- Instant decision execution

- Reduced manual network optimization tasks (up to 60%)
- Fast response to radio environment changes
- Enhanced performance of Radio Access Network
- Noticeable customer experience improvement





SON mechanism



Sensing

Detecting

Optimizing

Provisioning

~50,000 changes/week



Routine optimization

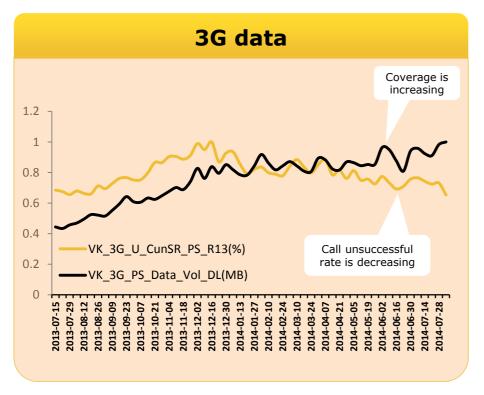


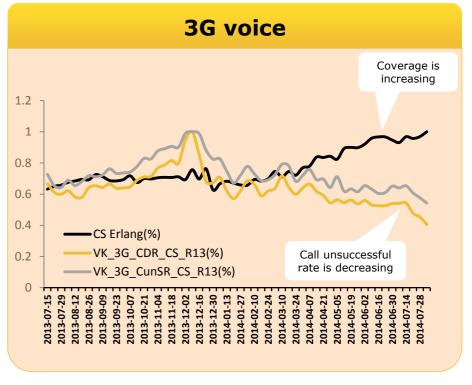




SON improvements

Before and after





SON implementation to increase the coverage of the network and improve the quality at the same time, without installation of additional equipment



SONMultiple efficiencies

OPEX efficiency

- Less sites
- Less manual work
- Less drive tests



Improve Customer Experience

- Less call drops
- Better perceived download speed



CAPEX efficiency

- Better coverage and throughput for the same CAPEX
- Postponed investment





Conclusion

- Efficient network coverage
- Competitive advantage with own fiber optic and FTTB network
- Widest voice network with high quality
- Highest quality and expanding mobile data network
- Innovative initiatives to improve efficiency and improve Customer Experience



Thank you

Questions please!